



# Client Information Form

Please return this form with your samples.

**Please print clearly on this form.**

If you have any questions, please call us at **1-800-275-8550**. Our office hours are Monday through Friday, 9:00 a.m. to 6:00 p.m. ET. To protect your privacy, we will not speak with anyone who cannot provide the password you gave us during the online ordering process.

## 1 Test Options and Payment

If you did not place your order online, please complete the information below:

- \$79 Economy Test** (1 alleged father and 1 child, results sent by **email** only, 3-5 working days lab processing)
- \$99 Standard Test** (1 alleged father and 1 child, mother optional, results sent as selected, 3 working days lab processing)
- \$119 Premium Test** (1 alleged father and 1 child, mother optional, results sent as selected, 2 working days lab processing)

**Password:** \_\_\_\_\_ **Password hint:** \_\_\_\_\_

**Payment by:** (No personal checks, please)

- Money Order.** Payable to DNA Center in U.S. Dollars only.
- Credit Card.** We accept Visa, MasterCard, and Discover.

Credit Card #: \_\_\_\_\_ Expiration: \_\_\_\_ / \_\_\_\_

Cardholder's Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Cardholder's Phone Number: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

\*By signing, the cardholder acknowledges purchase of goods and/or services in the amount of the total shown and agrees to perform the obligations set forth by the cardholder's agreement with the issuer.

Sign Here

Signature\*: **X** \_\_\_\_\_

*The charge on your credit card statement will appear as DNA Center.*

## 2 Results

Please send my results by:

- Email.** Please email my results to (email address): \_\_\_\_\_
- Mail (only for \$99 and \$119 package).** Please mail my results to the address listed below.

Address for the results:

Name: \_\_\_\_\_

Address: \_\_\_\_\_ Ste/Apt # \_\_\_\_\_

City, State/Province: \_\_\_\_\_ Phone (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

ZIP/Postal Code: \_\_\_\_\_ Country: \_\_\_\_\_

## 3 Authorization and Acceptance of Terms and Conditions

By signing below, I am authorizing the laboratory to conduct DNA testing on the submitted samples. Further, I **have read, understand, and agree** to the Terms and Conditions printed on page 2 of this form.

Sign Here

**X** \_\_\_\_\_  
Signature Name (print) Date

## Terms and Conditions

### I acknowledge, consent, and agree to the following:

I authorize the Company to conduct DNA testing with the submitted DNA specimens.

I understand that the specimens were collected without a strict chain of custody, and their origins cannot be verified. Therefore, the clients' names will not appear on the report, and the results may not be admissible in a court of law.

I acknowledge and understand that if for any reason the biological specimens are inadequate for evaluation, the Company shall not be held liable for its inability to produce test results due to insufficient specimen or due to the nature or condition of the specimen. The Company may request additional samples for further testing.

I understand that to ensure testing of the highest quality, the Company reserves the right to have more tests performed to satisfy strict laboratory standards and guidelines. If this process delays the reporting of results, I will not hold the Company liable for any refund or damages.

I understand that in compliance with the New York State Department of Health regulations, the Company does not make in-home testing available to residents of New York. In this regard, the Company disclaims any legal responsibility for misuse of its in-home testing services to circumvent this regulation.

I understand that genetic mutations sometimes occur in ordinary, healthy people. These mutations surface in approximately 1-2% of paternity cases. When they do, the final test results depend on careful interpretation of the data by the laboratory scientists. If a mutation is detected, any guarantees on conclusiveness, probability values, and turnaround time are void. Such mutations often require extended testing and may affect probabilities of paternity.

I understand that in general, biological relationship testing (including DNA Reconstruction and Siblingship Testing) is not as definitive as DNA parentage testing. It is not possible to determine with absolute certainty whether two people are siblings, or biologically related in some way other than the parent-child relationship. DNA testing will only provide evidence for whether they are more likely, or less likely, to be related. The Company shall not be held liable for its inability to produce "results" due to any inherent statistical limitations in this type of relationship study.

**I ACKNOWLEDGE AND AGREE THAT THE COMPANY'S LIABILITY TO ME ARISING OUT OF OR IN ANY WAY RELATED TO THE PROVISION OF TESTING SERVICES CONTEMPLATED HEREIN SHALL NOT EXCEED THE COST OF THE TEST, AND I AGREE TO INDEMNIFY, DEFEND, AND HOLD THE COMPANY AND ITS EMPLOYEES HARMLESS FROM ALL FURTHER CLAIMS OR DAMAGES. IN ADDITION, I AGREE TO CONTACT THE COMPANY IMMEDIATELY, BUT IN ANY EVENT, WITHIN 30 DAYS FROM THE DATE OF THE REPORT, IF I HAVE ANY QUESTIONS OR CONCERNS ABOUT THE TESTING PROCESS OR THE OUTCOME OF THE TEST.**

I understand that results will be sent based on the delivery information provided on the Client Information Form as soon as results are available to be sent. It is my responsibility to provide delivery information that assures any privacy needs that I may have.

I understand that I will receive test results only after all charges have been paid in full. I understand that full payment is due once the laboratory has received any of the tested parties' specimens, and that any payments are not refundable. In addition, I understand that I will be responsible for any collection costs and/or attorney fees associated with a third party collection of the balance due.